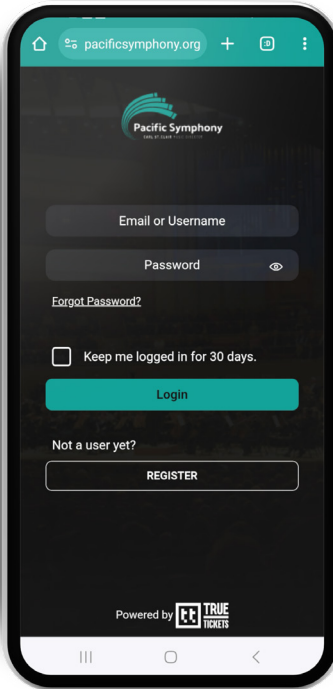


How to Access Your Digital Tickets On Your Mobile Device

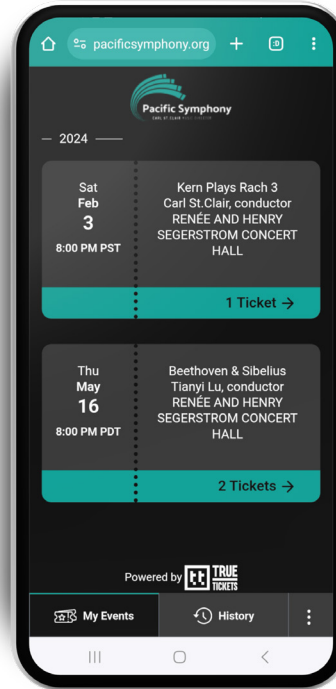
1 Go to wallet.pacificsymphony.org or scan the QR code below with your mobile device



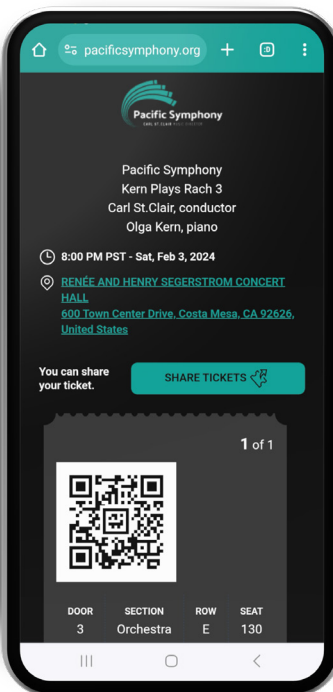
- Log in with the same username and password you used to purchase your tickets.
- Forgot your password? Click the link to reset it.

QUICK TIP!
Check the box next to “Keep me logged in for 30 days” and avoid having to login each time you open your wallet during that time.

2 Tap your event to see ALL the details of your ticket.



3 Scroll down to see details including your seat location and revolving QR code.



NO MORE SCREENSHOTS OR PRINTOUTS!

- Digital Tickets use a revolving QR code for increased security.
- Your revolving QR code will not appear until the date and time listed in your wallet.
- When your QR code appears, your ticket is ready to be scanned at the performance.

Note: Your tickets are accessible from any device, but you must log in on your mobile device to scan them at the performance.

QUICK TROUBLESHOOTING TIPS

- To view your digital tickets, open a browser on your mobile device (ex. Safari, Google Chrome, etc.)
- If you have previously logged in and things don't look as expected, refresh your page.
- Your QR code will not display till 48 hours before the performance.
- The QR code is continuously refreshing and can only be scanned from your mobile device. **DO NOT take screenshots or bring printouts as they will not be accepted at the door.**
- Make sure your phone is in light mode.

STILL NEED HELP?

Contact our Ticketing Services Team (Mon-Fri, 9 AM-5 PM) at (714) 755-5799 or email Boxoffice@PacificSymphony.org.